

Forrester<sup>®</sup>

# **Technology & Innovation Summit EMEA**

# **London & Digital**

October 8, 2025 – October 10, 2025

Agenda downloaded: September 16, 2025 05:02:18 PM ET



# Bold Starts: Wednesday , Oct 8

1:00 pm – 6:00 pm BST	Registration Opens	
2:15 pm – 4:00 pm BST	Forrester Women's Leadership Program: Thrive In Chaos  Speakers: Oliwia Berdak, VP, Research Director, Forrester Enza lannopollo, VP, Principal Analyst, Forrester Elena Antonakou, Talent Management & Learning Specialist • EX - L&D, Forrester Michelle Fortune, Acting Manager of the Technology Innovation Office, World Bank Group	
4:30 pm – 5:45 pm BST	Technology & Innovation Summit Certification: High-Performance IT Strategy  Speakers: Frederic Giron, VP, Senior Research Director, Forrester Stephane Roger, Executive Partner, CIO Executive Program, Forrester	
4:30 pm – 5:45 pm BST	Technology & Innovation Summit Certification: Data & Al Readiness  Speakers: Martha Bennett, VP, Principal Analyst, Forrester Lorenzo Introna, Principal Consultant, Forrester	
5:00 pm – 6:00 pm BST	Executive Leadership Exchange (Invite-Only): Welcome & Kickoff  Speakers: Joe O'Brien, VP, CIO Executive Programs TL, Forrester Ash Pal, VP, CIO Executive Partner, Forrester Stephane Roger, Executive Partner, CIO Executive Program, Forrester	
5:45 pm – 6:45 pm BST	Welcome Reception	

8:30 am – 9:30 am BST	General Breakfast	
8:00 am – 9:00 am BST	Ignite Program Breakfast (Invite Only)	
561	Speakers: Dane Anderson, SVP, International Research & Product, Forrester	
9:30 am — 10:00 am BST	Keynote: Welcome and Opening Remarks	
	Speakers: George Colony, CEO, Forrester Pascal Matzke, VP, Research Director, Forrester	
10:00 am – 10:30 am BST	Keynote: Agentic To AGI. It's The Journey, Not The Destination	
551	Speakers: Bernhard Schaffrik, Principal Analyst, Forrester	



10:30 am — 11:00 am BST	Keynote: Use The Al Moment To Achieve Your High-Performance Ambitions		
	Speakers: Manuel Geitz, Principal Analyst, Forrester		
11:05 am – 11:50 am BST	am – 11:50 am Marketplace Coffee Break & Networking (In-Person Only)		
	11:10am - 11:20am - deepset: How Airbus, OakNorth, And The Economist Master A Speakers: Mark Ghannam, Head of Ecosystem & Partnerships, deepset	Al Orchestration	
11:10 am — 11:40 am BST			
	Speakers: Bernhard Schaffrik, Principal Analyst, Forrester George Colony, CEO, Forre	ester	
11:15 am – 11:45 am  BST  Analyst-Led Roundtables			
	Scaling Governance Maturity: Treating Sustainability Data Like A Business Asset Speakers: Raluca Alexandru, Analyst, Forrester		
	AEGIS: Guardrails in the Age of the Agentic Enterprise Speakers: Tope Olufon, Sr Analyst, Forrester		
	Leveraging RACI Charts For Healthy, Transparent, Efficient And Accountable Strategic Partnerships Speakers: Jeffrey Rajamani, Senior Analyst, Forrester		
11:20 am – 12:20 pm BST	Workshop: Building A Future-Ready Cloud Strategy: From Ambition To Action (Pre-Registration Required)		
	Speakers: Tracy Woo, Principal Analyst, Forrester Dario Maisto, Senior Analyst, Forrester		
11:50 am – 12:20 pm BST	Breakout Sessions		
	TECHNOLOGY STRATEGY & ENTERPRISE ARCHITECTURE	TECHNOLOGY MODERNIZATION & PLATFORMS	
	<b>Building Your Roadmap On The Road To High Performance</b> Speakers: Frederic Giron, VP, Senior Research Director, Forrester	The Impact Of Al And GenAl On Your Development Teams' Future.  Speakers: Diego Lo Giudice, VP, Principal Analyst, Forrester Michael O'Grady, Forecast Analyst, Forrester	
	DATA, AI, & AUTOMATION	SECURITY & RISK	
	Follow Four Recommendations To Make Al Work In Your Automation Fabric Speakers: Bernhard Schaffrik, Principal Analyst, Forrester	Mature And Justify Your Security Program Speakers: Paul McKay, VP, Principal Analyst, Forrester	



12:30 pm – 1:00 pm BST	Case Study Sessions (In-Person Only)		
	Templafy: Agentic document generation: achieving accurate and high-quality output Speakers: Christian Lund, Co-Founder, Templafy	ts at speed without sacrificing control	
	Writer Case Study		
1:00 pm – 2:00 pm BST	Lunch & Marketplace (In-Person Only)		
1:00 pm – 2:45 pm BST			
531	Speakers: Joe O'Brien, VP, CIO Executive Programs TL, Forrester Ash Pal, VP, CIO Executive Partner, Forrester Stephane Roger, Executive Partner, CIO Executive Program, Forrester		
	2:00 pm - 2:45 pm BST   Executive Leadership Exchange (Invite Only): A Fireside Chat with Rob Oddy, Bank of America  Speakers: Ash Pal, VP, CIO Executive Partner, Forrester Martha Bennett, VP, Principal Analyst, Forrester Rob Oddy, Head of Enterprise Architecture, Global Technology, Bank of America		
2:00 pm – 2:45 pm BST	Breakout Sessions		
	TECHNOLOGY STRATEGY & ENTERPRISE ARCHITECTURE	TECHNOLOGY MODERNIZATION & PLATFORMS	
	How Enterprise Architecture Enables Winning Technology Outcomes Speakers: Paul Boyns, Head of Technology Strategy & Architecture, John Lewis Glyn Rowlands, Director of Strategy and Enterprise Architecture, Flora Food Group Charles Betz, VP, Principal Analyst, Forrester	Help Your Front Line Workers Take Control Of Their Tech Speakers: Paul Miller, VP, Principal Analyst, Forrester	
	DATA, AI, & AUTOMATION	SECURITY & RISK	
	Unlock Al's Full Potential With Forrester's AIQ Framework Speakers: Elina Bauwens, Principal Consultant, Forrester Bharath Sivan, Consultant, Forrester	Prepare For 2025's Cyber Threats Speakers: Nick Jones, CISO, IPF International Limited Simon Strickland, CISO, Imperial Brands Jinan Budge, VP, Research Director, Forrester	



2:55 pm – 3:25 pm BST	Breakout Session		
	TECHNOLOGY STRATEGY & ENTERPRISE ARCHITECTURE	TECHNOLOGY MODERNIZATION & PLATFORMS	
	New Horizons For Enterprise Architects Speakers: Stéphane Vanrechem, Senior Analyst, Forrester	<b>Drive Scale And Speed With A Platform Operating Model</b> Speakers: Manuel Geitz, Principal Analyst, Forrester	
	DATA, AI, & AUTOMATION	SECURITY & RISK	
	Data Governance In The Age Of Al Speakers: Raluca Alexandru, Analyst, Forrester Lorenzo Introna, Principal Consultant, Forrester	Build Your Proactive Security Program By Thinking Like An Attacker Speakers: Tope Olufon, Sr Analyst, Forrester	
3:25 pm – 4:10 pm BST	Marketplace Coffee Break & Networking (In-Person Only)		
3:30 pm – 4:00 pm BST	Analyst-Led Roundtables		
	Deconstruct Human-Related Breaches Speakers: Jinan Budge, VP, Research Director, Forrester		
	Enterprise Architecture: Is There A Blueprint For Delivering Value?  Speakers: Stéphane Vanrechem, Senior Analyst, Forrester		
	What Can You Do When Your Al Initiatives And Geopolitics Collide? Speakers: Martha Bennett, VP, Principal Analyst, Forrester		
3:35 pm – 4:05 pm BST	Special Session: Supercharge Your Focus Through Breathing And Meditation		
4:10 pm – 4:20 pm BST	Welcome Back		
	Speakers: Pascal Matzke, VP, Research Director, Forrester		
4:20 pm – 4:50 pm BST	Keynote: Al Inside: The Rise of the Intelligent IT Operating Model		
	Speakers: Charles Betz, VP, Principal Analyst, Forrester		
4:50 pm – 5:20 pm BST	Keynote: FinOps And Beyond: Scaling Tech For The Future Without Breaking The Bank		
	Speakers: Tracy Woo, Principal Analyst, Forrester		



5:30 pm – 6:30 pm BST	Networking Reception
6:30 pm – 8:30 am BST	Executive Leadership Exchange (Invite-Only): Networking Reception At Sky Bar

#### Friday, Oct 10

8:00 am – 9:00 am BST	General Breakfast	
8:00 am – 8:55 am BST	Forrester Women's Leadership Program Breakfast: Navigating Risks and Careers in Challenging Times	
	Speakers: Oliwia Berdak, VP, Research Director, Forrester Jane Frankland, CEO, KnewStart	
9:00 am — 9:10 am BST	Welcome Back	
	Speakers: Pascal Matzke, VP, Research Director, Forrester	
9:10 am — 9:40 am BST	Keynote: Data Readiness Drives Al Results	
	Speakers: Rishi Nalin Kumar, Fractional Chief Data & Al Officer, Sanlam Group Indranil Bandyopadhyay, Principal Analyst, Forrester	
9:40 am – 10:10 am BST	Keynote: Forrester's 2025 Technology Awards	
	Speakers: Frederic Giron, VP, Senior Research Director, Forrester	
10:15 am — 11:00 am BST	Marketplace Coffee Break & Networking (In-Person Only)	
	11:00am - 11:10am - Deepset Spotlight Session	
10:20 am – 10:50 am BST	Certification Wrap-Up (Invite Only)	
D31	Speakers: Martha Bennett, VP, Principal Analyst, Forrester Frederic Giron, VP, Senior Research Director, Forrester Lorenzo Introna, Principal Consultant, Forrester Stephane Roger, Executive Partner, CIO Executive Program, Forrester	



#### Friday, Oct 10

10:25 am — 10:55 am BST	Analyst-Led Roundtables		
	Industry Roundtable: Public Sector Is Losing Citizens' Trust. Truth Or Legend?  Speakers: Enza lannopollo, VP, Principal Analyst, Forrester		
	Industry Roundtable: Does Modern Manufacturing Need MOM?  Speakers: Paul Miller, VP, Principal Analyst, Forrester George Lawrie, VP, Principal Ar	nalyst, Forrester	
	Industry Roundtable: GenAl Is Ready For Retail Prime Time. Or Is It?  Speakers: Martin Gill, VP, Research Director, Forrester		
	Industry Roundtable: Agentic Al Makes Zero-Back Office Possible - Or Does It? Speakers: Oliwia Berdak, VP, Research Director, Forrester		
10:30 am – 11:30 am BST  Workshop: The Hidden Costs: Managing Tech Debt Through M&A And Organizational Change (Pre-Registration Required)  Speakers: Charles Betz, VP, Principal Analyst, Forrester Duncan Watkins, Principal Consultant, Forrester		onal Change (Pre-Registration Required)	
		onsultant, Forrester	
11:00 am — 11:30 am BST	Breakout Sessions		
	TECHNOLOGY STRATEGY & ENTERPRISE ARCHITECTURE	TECHNOLOGY MODERNIZATION & PLATFORMS	
	Build A Value Driven Portfolio For High Performance IT Speakers: Ash Pal, VP, CIO Executive Partner, Forrester Elina Bauwens, Principal Consultant, Forrester	Digital Sovereignty Drives Cloud Choices In Times Of Geopolitical Volatility Speakers: Dario Maisto, Senior Analyst, Forrester	
	DATA, AI, & AUTOMATION	SECURITY & RISK	
	How To Select And Prioritize Al Use Cases Speakers: Martha Bennett, VP, Principal Analyst, Forrester	Structure Your Security Organization To Fuel Your Risk, Business And Al Ambitions Speakers: Madelein van der Hout, Senior Analyst, Forrester	



#### Friday, Oct 10

11:40 am – 12:25 pm BST	Breakout Session		
	TECHNOLOGY STRATEGY & ENTERPRISE ARCHITECTURE	TECHNOLOGY MODERNIZATION & PLATFORMS	
	Learn The Common Approaches To Gaining A Complete View Of Total Cost Of Ownership Speakers: Tracy Woo, Principal Analyst, Forrester	Maximize Value With Tech Services Contractual Terms Speakers: Jeffrey Rajamani, Senior Analyst, Forrester	
	DATA, AI, & AUTOMATION	SECURITY & RISK	
	Leverage Top Emerging Technologies To Drive Innovation Speakers: Oliwia Berdak, VP, Research Director, Forrester Enza lannopollo, VP, Principal Analyst, Forrester Martha Bennett, VP, Principal Analyst, Forrester Diego Lo Giudice, VP, Principal Analyst, Forrester	Tackle Digital Chaos Head On With Digital Sovereignty Speakers: Dario Maisto, Senior Analyst, Forrester	
11:40 am — 12:40 pm BST	Workshop: Data Strategy On A Page (Pre-Registration Required)  Speakers: Indranil Bandyopadhyay, Principal Analyst, Forrester Elina Bauwens, Principal Consultant, Forrester		
12:25 pm – 1:25 pm BST	Lunch & Marketplace Break (In-Person Only)		
1:25 pm – 1:35 pm BST	Welcome Back		
ВЗТ	Speakers: Pascal Matzke, VP, Research Director, Forrester		
1:35 pm – 2:05 pm BST	Keynote: In Trust We Build: Balancing Risk And Realizing Al's Potential		
551	Speakers: Enza lannopollo, VP, Principal Analyst, Forrester		
2:05 pm – 2:35 pm BST	Keynote: Predictions 2026		
	Speakers: Martha Bennett, VP, Principal Analyst, Forrester Raluca Alexandru, Analyst, Forrester Diego Lo Giudice, VP, Principal Analyst, Forrester Madelein van der Hout, Senior Analyst, Forrester Stephanie Balaouras, VP, Group Director, Forrester		
2:50 pm – 3:00 pm BST	Closing Remarks		
	Speakers: Pascal Matzke, VP, Research Director, Forrester		