

Forrester[®]

Technology & Innovation Summit North America

Austin & Digital

November 2, 2025 – November 5, 2025

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Bold Starts: Sunday, Nov 2

12:00 pm – 3:00 pm CDT	Al Innovation Lab: Build. Deploy. Compete. (In-Person Only)	
	Speakers: Elizabeth Cullen, Researcher, Forrester Madeline Cyr, Researcher, Digital Retail, Forrester William McKeon-White, Senior Analyst, Forrester Sudha Maheshwari, VP Research Director, Forrester	
3:00 pm – 4:30 pm CDT	Forrester Women's Leadership Program: Imagine The Impossible — Insights From Top Headhunters, CIOs, And CHROs	
	Speakers: Chioma Onwuanibe, VP, CIO Executive Partner, Forrester Tanya Hart, Chief Human Resources Officer, First Horizon National Corporation Reena Tiwari, Chief Information Officer, LexisNexis+Al Kay Fuhrman, Partner, Heidrick & Struggles	
3:30 pm – 4:30 pm CDT	Workshop: Going Beyond The Deal Means Building Strong Vendor Relationships And Negotiating For Success (Pre-Registration Required)	
	Speakers: Faram Medhora, Principal Analyst, Forrester Kalyan Sumanam, VP, Principal Consultant, Forrester	
3:30 pm – 4:30 pm Workshop: Building A Future-Ready Cloud Strategy: From Ambition To Action (Pre-Registration Required) CDT		
	Speakers: Lee Sustar, Principal Analyst, Forrester Lauren Nelson, VP, Research Director, Forrester	
4:45 pm – 6:00 pm CDT	Technology & Innovation Summit Certification: High-Performance IT Strategy (Pre-Registration Required)	
	Workshop: Build Your High-Performance IT Strategy And Roadmap To Drive Business Value (Pre-Registration Required)	
	Speakers: Bobby Cameron, VP, Principal Analyst, Forrester Chris Gallacher, VP, Principal Consultant, Forrester	
4:45 pm – 6:00 pm CDT	Technology & Innovation Summit Certification: Data & Al Readiness (Pre-Registration Required)	
	Workshop: Assess Your Al And Data Readiness (Pre-Registration Required)	
	Speakers: Kim Herrington, Senior Analyst, Forrester Aaron Katz, Vice President, Research Director, Forrester	
4:45 pm – 6:00 pm CDT	Executive Leadership Exchange (Invite-Only): Welcome & Kickoff	
	Speakers: Joe O'Brien, VP, CIO Executive Programs TL, Forrester Greg Willrich, VP, Executive Partner, Forrester	
6:00 pm – 7:00 pm CDT	Welcome Reception	
6:00 pm – 7:00 pm CDT	Executive Leadership Exchange (Invite-Only): Welcome Reception	



8:00 am – 9:00 am CDT	General Breakfast	
9:00 am - 9:30 am CDT	Welcome & Opening Remarks	
	Speakers: George Colony, CEO, Forrester Stephanie Balaouras, VP, Group Director, Forrester	
9:30 am — 10:00 am CDT	Keynote: Agentic To AGI — It's The Journey, Not The Destination	
	Speakers: Brian Hopkins, VP, Emerging Tech Portfolio, Forrester	
10:00 am — 10:30 am CDT	Keynote: Use The Al Moment To Achieve Your High-Performance Ambitions	
	Speakers: Ted Schadler, VP, Principal Analyst, Forrester	
10:40 am – 11:30 am CDT	Marketplace Coffee Break & Networking (In-Person Only)	
10:50 am — 11:20 am CDT	Analyst-Led Roundtables (Pre-Registration Required)	
	Industry Roundtable: AI, FinTech, and Real-Time Everything - The Future of Banking Speakers: JT Thykattil, VP, Research Director, Forrester	
	Industry Roundtable: The Future of Cloud In Healthcare	
	Speakers: Tracy Woo, Principal Analyst, Forrester	
	Industry Roundtable: Future-Ready Or Future-Risky? Navigating The Uncertainty Of Emerging Tech Speakers: Indranil Bandyopadhyay, Principal Analyst, Forrester	
10:55 am — 11:25 am CDT	Executive Leadership Exchange (Invite only): Exclusive Keynote Q&A	
CDI	Speakers: Brian Hopkins, VP, Emerging Tech Portfolio, Forrester Joe O'Brien, VP, CIO Executive Programs TL, Forrester George Colony, CEO, Forrester	
11:00 am — 12:00 pm CDT	Workshop: Become THE Human In The Al Loop : Discover Your Data Literacy Persona (Pre-Registration Required)	
	Speakers: Kim Herrington, Senior Analyst, Forrester	



11:30 am – 12:00 pm CDT	Breakout Sessions		
	LEADERSHIP, TALENT, AND CULTURE	TECHNOLOGY STRATEGY AND ENTERPRISE ARCHITECTURE	
	Are You A Better Boss Than A Bot? Level Up Your Leadership Skills For An Al- Infused World Speakers: Katy Tynan, VP, Principal Analyst, Forrester	Building Your Roadmap On The Road To High Performance Speakers: Bobby Cameron, VP, Principal Analyst, Forrester	
	CLOUD, INFRASTRUCTURE, AND OPERATIONS	BUSINESS APPLICATIONS AND APPLICATION DEVELOPMENT	
	When To Customize Tech For Industry Optimization Speakers: Andre Kindness, Principal Analyst, Forrester	The Enterprise App Evolution: From Critical Asset To Strategic Enabler Speakers: Joe Cicman, Principal Analyst, Forrester Linda Ivy-Rosser, VP, Research Director, Forrester	
	DATA ARCHITECTURE, PLATFORMS, AND MANAGEMENT	AI STRATEGY AND TECHNOLOGY	
	Semantic Layer 2.0: A Key Enabler For Successful Analytics And Agentic Al Apps Speakers: Boris Evelson, Vice President, Principal Analyst, Forrester	From Agent-ish to Agentic: A Practical Guide to Al Agent Capabilities Speakers: Craig Le Clair, Vice President, Principal Analyst, Forrester Rowan Curran, Principal Analyst, Forrester	
2:10 pm – 12:40 pm CDT	Case Study Sessions (In-Person Only)		
2:40 pm – 1:40 pm CDT	Lunch & Marketplace Break (In-Person Only)		
12:40 pm – 2:25 pm CDT	Executive Leadership Exchange (Invite Only): Exclusive Networking Lunch		
	ELE Fireside Chat: Achieving Success - A Technology Leader's View Speakers: Chris Pendergast, SVP and CTO, Henry Schein Alan Hanson, VP, Executive Partner, Forrester		



1:40 pm – 2:25 pm CDT	Breakout Sessions		
	LEADERSHIP, TALENT, AND CULTURE	TECHNOLOGY STRATEGY AND ENTERPRISE ARCHITECTURE	
	Increase Your Organization's AI Readiness With AIQ And TCQ Speakers: James McQuivey, VP, Research Director, Forrester	Learn The Common Approaches To Gaining A Complete View Of Total Cost Of Ownership Speakers: Tracy Woo, Principal Analyst, Forrester Greg Zorella, Principal Analyst, Forrester	
	CLOUD, INFRASTRUCTURE, AND OPERATIONS	BUSINESS APPLICATIONS AND APPLICATION DEVELOPMENT	
	Achieving Proactive IT Support For Better Employee Experience: Al-Enabled Technologies And Lean Operations Speakers: Julie Mohr, Principal Analyst, Forrester Carlos Casanova, Principal Analyst, Forrester	Don't Fire Your Developers! - Al Elevates Your Development Workforce Strategy Speakers: Bob Schukai, Senior VP of Marketing, Communications and Enterprise Services Technology, PNC Bank Chris Gardner, VP, Research Director, Forrester	
	DATA ARCHITECTURE, PLATFORMS, AND MANAGEMENT	AI STRATEGY AND TECHNOLOGY	
	Building The IT – Data Connection: A Leadership Recipe For Al Success Speakers: Ted Schadler, VP, Principal Analyst, Forrester	Manage Your Al Value Delivery — Dollars And Sense Speakers: Brian Hopkins, VP, Emerging Tech Portfolio, Forrester Michael Demissie, Managing Director and Head of Applied Al and Practice, BNY	
2:35 pm – 3:05 pm CDT	Case Study Sessions (In-Person Only)		



3:15 pm – 3:45 pm CDT	Breakout Sessions		
	LEADERSHIP, TALENT, AND CULTURE	TECHNOLOGY STRATEGY AND ENTERPRISE ARCHITECTURE	
	Build Or (Re-)Build Your Team's Culture Speakers: Angelina Gennis, Principal Analyst, Forrester	A New Horizon For Enterprise Architecture Speakers: Charles Betz, VP, Principal Analyst, Forrester	
	CLOUD, INFRASTRUCTURE, AND OPERATIONS	BUSINESS APPLICATIONS AND APPLICATION DEVELOPMENT	
	Al PCs, Windows 10 EOL: The Future Of End User Computing Speakers: William McKeon-White, Senior Analyst, Forrester Michele Pelino, VP, Principal Analyst, Forrester	The Rise Of The Digital Workforce — How To Get Past Innovation And Theater To Practical Application Using HCM Systems Of Record Speakers: Akshara Naik Lopez, Senior Analyst, Forrester James McQuivey, VP, Research Director, Forrester	
	DATA ARCHITECTURE, PLATFORMS, AND MANAGEMENT	AI STRATEGY AND TECHNOLOGY	
	Knowledge Graphs, Meet LLMs: A Symbiotic Approach To (Agentic) Al Speakers: Indranil Bandyopadhyay, Principal Analyst, Forrester	Strategic Al Platform Acquisition For Tech Leaders Speakers: Mike Gualtieri, VP, Principal Analyst, Forrester	
3:15 pm – 4:15 pm CDT	Workshop: Scope Your Al Agent Future (Pre-Registration Required)		
	Speakers: Rowan Curran, Principal Analyst, Forrester Kate Leggett, Vice President, Principal Analyst, Forrester		
3:45 pm – 4:35 pm CDT	Marketplace Coffee Break & Networking (In-Person Only)		
3:55 pm – 4:25 pm CDT	Analyst-Led Roundtables (Pre-Registration Required) Better Than A Magic 8 Ball: Predictions From The Wizards Speakers: Mark Moccia, VP, Research Director, Forrester		
	The Strategic Importance Of Smart Buildings And Smart Spaces Speakers: Michele Pelino, VP, Principal Analyst, Forrester		
3:50 pm – 4:35 pm CDT	Forrester Women's Leadership Program: Level Up Your Passion: Define and Disrupt (Pre-Registration Encouraged)		
	Speakers: Linda Ivy-Rosser, VP, Research Director, Forrester Tanya Hart, Chief Human Resources Officer, First Horizon National Corporation Elga Lohler, Chief Human Resource Officer, Smith & Nephew		
4:35 pm – 4:50 pm CDT	Welcome Back		
·	Speakers: Stephanie Balaouras, VP, Group Director, Forrester		



4:50 pm – 5:20 pm CDT	Keynote: Al Inside: The Rise Of The Intelligent IT Operating Model	
	Speakers: Charles Betz, VP, Principal Analyst, Forrester	
5:20 pm – 5:50 pm CDT	Keynote: FinOps And Beyond: Scaling Tech For The Future Without Breaking The Bank	
	Speakers: Tracy Woo, Principal Analyst, Forrester Prashant Vithlani, Head of Division, Cloud, Network, and Security, Samsung SDS America	
6:00 pm – 7:00 pm CDT	Reception	

8:00 am — 9:00 am CDT	General Breakfast
8:00 am – 9:00 am CDT	Government Networking Breakfast
8:00 am - 9:00 am CDT	Ignite Program Breakfast (Invite Only) Speakers: Srividya Sridharan, VP, Group Director, Forrester
9:00 am – 9:10 am CDT	Welcome Back
9:10 am – 9:40 am CDT	Keynote: Data Readiness Drives Al Results Speakers: Indranil Bandyopadhyay, Principal Analyst, Forrester
9:40 am — 10:10 am CDT	Keynote: Forrester's 2025 Technology Awards Speakers: Sharyn Leaver, Chief Research Officer, Forrester
10:15 am — 11:05 am CDT	Marketplace Coffee Break & Networking (In-Person Only)
10:20 am — 11:05 am CDT	Get The Most From Forrester (Pre-Registration Required) Speakers: Jenna Wohead, Director, Product Management, Forrester



10:25 am – 10:55 am CDT	Analyst-Led Roundtables (Pre-Registration Required)		
	Al's Most Critical Ally: IT Sustainability		
	Speakers: Abhijit Sunil, Senior Analyst, Forrester		
	Overcome Your Cybersecurity And Risk Fears To Enable Al Use Speakers: Heidi Shey, Principal Analyst, Forrester		
	VMware Contract Negotiations: Peer Strategies, Timing, And The VCF Decision Speakers: Naveen Chhabra, Principal Analyst, Forrester		
10:30 am — 11:00 am CDT	A Government Deep Dive: FinOps & Beyond		
СЫ	Speakers: Tracy Woo, Principal Analyst, Forrester Devin Dickerson, Principal Analyst, I	Forrester	
10:35 am — 11:35 am CDT	Workshop: The Hidden Costs: Managing Tech Debt Through M&A and Organizational Change (Pre-Registration Required)		
CD1	Speakers: Linda Ivy-Rosser, VP, Research Director, Forrester Mark Moccia, VP, Research Director, Forrester		
11:05 am — 11:35 am CDT	Breakout Sessions		
	LEADERSHIP, TALENT, AND CULTURE	TECHNOLOGY STRATEGY AND ENTERPRISE ARCHITECTURE	
	A Conversation with EPAM on Building an Adaptive, Al-Ready Workforce Speakers: Fiona Mark, Principal Analyst, Forrester Sandra Loughlin, Chief Learning Scientist, EPAM Systems	Build A Value Driven Portfolio For High Performance IT Speakers: Margo Visitacion, VP, Principal Analyst, Forrester	
	CLOUD, INFRASTRUCTURE, AND OPERATIONS	BUSINESS APPLICATIONS AND APPLICATION DEVELOPMENT	
	Trends and Technologies Shaping The Digital Workplace Speakers: Cheryl McKinnon, Principal Analyst, Forrester	Collapsing The SDLC: The Impact Of Al On DevOps Speakers: Andrew Cornwall, Senior Analyst, Forrester	
	DATA ARCHITECTURE, PLATFORMS, AND MANAGEMENT	AI STRATEGY AND TECHNOLOGY	
	Data Alchemy - Understanding Data Monetization Speakers: Zeid Khater, Analyst, Forrester	Open-Source AI: Betting Smart With Forrester's Framework Speakers: Mike Gualtieri, VP, Principal Analyst, Forrester	
11:45 am — 12:15 pm CDT	Case Study Sessions (In-Person Only)		
12:15 pm – 1:15 pm CDT	Lunch & Marketplace Break (In-Person Only)		

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12:15 pm — 1:15 pm CDT	AR Exchange Luncheon	
12:15 pm – 2:00 pm CDT	pm – 2:00 pm Executive Leadership Exchange (Invite Only): Exclusive Networking Lunch	
	ELE Fireside Chat: Innovation for All Seasons Speakers: Nathalie D'Hers, CVP, Microsoft Employee Experience, Microsoft Joe O'Brier	n, VP, CIO Executive Programs TL, Forrester
1:15 pm – 2:00 pm Breakout Sessions CDT		
	LEADERSHIP, TALENT, AND CULTURE	TECHNOLOGY STRATEGY AND ENTERPRISE ARCHITECTURE
	Diagnosing Your Organizational Effectiveness: A Helpful Framework You Can Actually Use Speakers: Betsy Summers, Principal Analyst, Forrester	How Enterprise Architecture Enables Winning Technology Outcomes Speakers: Mark Moccia, VP, Research Director, Forrester
	CLOUD, INFRASTRUCTURE, AND OPERATIONS	BUSINESS APPLICATIONS AND APPLICATION DEVELOPMENT
	The Age Of Al Observability And DevOps: An Evolutionary Approach To Keep You From Extinction Speakers: Carlos Casanova, Principal Analyst, Forrester	The Importance Of Spend Management And Cost Optimization: "Happy Spouse, Happy House" — The Two Must Go Together Speakers: Faram Medhora, Principal Analyst, Forrester Greg Zorella, Principal Analyst, Forrester
	DATA ARCHITECTURE, PLATFORMS, AND MANAGEMENT	AI STRATEGY AND TECHNOLOGY
	The Modern Data Platform Enables Your Al Vision Speakers: Aaron Katz, VP, Research Director, Forrester	Al In The Operational Trenches: ModelOps, FinOps, DataOps, ITOps Speakers: Rowan Curran, Principal Analyst, Forrester Tracy Woo, Principal Analyst, Forrester Venkat Achanta, EVP and Chief Technology, Data & Analytics Officer, TransUnion
2:10 pm – 2:40 pm CDT	Case Study Sessions (In-Person Only)	



2:50 pm – 3:20 pm CDT	Breakout Sessions		
	LEADERSHIP, TALENT, AND CULTURE	TECHNOLOGY STRATEGY AND ENTERPRISE ARCHITECTURE	
	Beyond The Noise: Designing Digital Employee Experiences That Work In The Age Of Al Speakers: David Johnson, Principal Analyst, Forrester	Navigating A Year Full Of Volatility Speakers: Mark Moccia, VP, Research Director, Forrester	
	CLOUD, INFRASTRUCTURE, AND OPERATIONS	BUSINESS APPLICATIONS AND APPLICATION DEVELOPMENT	
	Seal The Deal For Tech Modernization For Day 2 In The Cloud Speakers: Lee Sustar, Principal Analyst, Forrester	Battle Royale: Monoliths Vs. Microservices Speakers: David Mooter, Principal Analyst, Forrester Devin Dickerson, Principal Analyst, Forrester	
	DATA ARCHITECTURE, PLATFORMS, AND MANAGEMENT	AI STRATEGY AND TECHNOLOGY	
	Metadata Matters: Power Agentic Al With Context, Connectivity, And Control Speakers: Jayesh Chaurasia, Senior Analyst, Forrester	AEGIS - A Strategic Shield For CISOs To Protect The Agentic Enterprise Speakers: Jeff Pollard, VP, Principal Analyst, Forrester	
2:50 pm – 3:50 pm	Workshop: Data Strategy On A Page (Pre-Registration Required)		
CDT	Speakers: Boris Evelson, Vice President, Principal Analyst, Forrester Chris Gallacher, VP, Principal Consultant, Forrester		
3:25 pm – 4:15 pm CDT	Marketplace Coffee Break & Networking (In-Person Only)		
3:25 pm – 4:10 pm	Forrester Women's Leadership Program: Empowering Disruption - Mentorship, Leadership, and Advancing Women in Tech		
CDT	Speakers: Chioma Onwuanibe, VP, CIO Executive Partner, Forrester Nathalie D'Hers, CVP, Microsoft Employee Experience, Microsoft		
3:35 pm – 4:05 pm CDT	Analyst-Led Roundtables (Pre-Registration Required)		
	Industry Roundtable: From Ideation To Impact: Accelerating The Adoption Of Innovation In Government Speakers: Devin Dickerson, Principal Analyst, Forrester		
	Industry Roundtable: Turn Chaos Into Commerce: Unstructured Data In CPG/Retail Speakers: Zeid Khater, Analyst, Forrester		
	Industry Roundtable: Does Modern Manufacturing Need MOM? Speakers: Gordon Barnett, Principal Analyst, Forrester		



4:15 pm – 4:30 pm CDT	Welcome Back	
	Speakers: Stephanie Balaouras, VP, Group Director, Forrester	
4:30 pm – 5:00 pm CDT	Keynote: The Al Agent Revolution Is Reshaping Business Applications Into An Intelligent Business Fabric	
	Speakers: Kate Leggett, Vice President, Principal Analyst, Forrester	
5:00 pm – 5:30 pm CDT	Keynote: Build Infrastructure As Platforms To Master Growth, Agility, And Governance	
	Speakers: Brent Ellis, Principal Analyst, Forrester	
5:30 pm – 6:30 pm CDT	Reception	

Wednesday, Nov 5

8:00 am — 9:00 am CDT	General Breakfast
9:00 am – 9:10 am CDT	Welcome Back
	Speakers: Stephanie Balaouras, VP, Group Director, Forrester
9:10 am – 9:40 am CDT	Keynote: Lead And Master Change
	Speakers: Katy Tynan, VP, Principal Analyst, Forrester



Wednesday, Nov 5

9:55 am – 10:25 am CDT	Breakout Sessions		
	LEADERSHIP, TALENT, AND CULTURE	TECHNOLOGY STRATEGY AND ENTERPRISE ARCHITECTURE	
	Change Leadership: Tools For You To Manage Change Now Speakers: Katy Tynan, VP, Principal Analyst, Forrester	Strategic Roadmap Governance From Bottleneck to Resilience Engine. Speakers: Gordon Barnett, Principal Analyst, Forrester	
	CLOUD, INFRASTRUCTURE, AND OPERATIONS	BUSINESS APPLICATIONS AND APPLICATION DEVELOPMENT	
	Data Center Innovations For An Intelligent Age: Al, Optical, And Energy Technologies Speakers: Dr. Ning Lin, Chief Economist, Bureau of Economic Geology Alvin Nguyen, Senior Analyst, Forrester Abhijit Sunil, Senior Analyst, Forrester	Architecting for Simplicity: Developing a Strategic Sourcing Plan for Portfolio Consolidation Speakers: Bill Martorelli, Principal Analyst, Forrester	
	DATA ARCHITECTURE, PLATFORMS, AND MANAGEMENT	AI STRATEGY AND TECHNOLOGY	
	Know Your Customer: Combine Structured and Unstructured Data for Deeper Insights Speakers: Zeid Khater, Analyst, Forrester	Al Disrupts And Reinvigorates Cognitive Search — And It's Essential For Agentic Speakers: Rowan Curran, Principal Analyst, Forrester	
9:55 am — 10:55 am CDT	Workshop: Demystifying Al Security: A Practical Guide to Getting Started (Pre-Registration Required) Speakers: Jeff Pollard, VP, Principal Analyst, Forrester Heidi Shey, Principal Analyst, Forrester		
10:25 am — 11:00 am CDT	Marketplace Coffee Break & Networking (In-Person Only)		
10:30 am — 11:00 am CDT	Analyst-Led Roundtables (Pre-Registration Required)		
	The Next Disruption: Are You Using Scenario Planning To Be Ready Or Just Reacting? Speakers: Mark Moccia, VP, Research Director, Forrester Greg Willrich, VP, Executive Partner, Forrester		
	Al Everything, Everywhere And All At Once: How To Win With Al-Powered Business Applications Speakers: Kate Leggett, Vice President, Principal Analyst, Forrester Linda Ivy-Rosser, VP, Research Director, Forrester		



Wednesday, Nov 5

11:00 am – 11:30 am CDT	Breakout Sessions		
	LEADERSHIP, TALENT, AND CULTURE	TECHNOLOGY STRATEGY AND ENTERPRISE ARCHITECTURE	
	How to Coach Your Team Through Change Speakers: Betsy Summers, Principal Analyst, Forrester	Operationalizing Your Strategy Against A Backdrop Of Volatility Speakers: Gordon Barnett, Principal Analyst, Forrester Bobby Cameron, VP, Principal Analyst, Forrester Margo Visitacion, VP, Principal Analyst, Forrester	
	CLOUD, INFRASTRUCTURE, AND OPERATIONS	BUSINESS APPLICATIONS AND APPLICATION DEVELOPMENT	
	Trailblazers And Titans: Innovators, Rising Stars, And Hardware Giants Speakers: Naveen Chhabra, Principal Analyst, Forrester Brent Ellis, Principal Analyst, Forrester Octavio Garcia Granados, Senior Analyst, Forrester Lauren Nelson, VP, Research Director, Forrester	Balance Enterprise Application Investments With Business Realities Speakers: Faram Medhora, Principal Analyst, Forrester Sean McCormick, Principal Consultant, Forrester	
	DATA ARCHITECTURE, PLATFORMS, AND MANAGEMENT	AI STRATEGY AND TECHNOLOGY	
	Governance By Design Fuels Trusted Al Speakers: Jayesh Chaurasia, Senior Analyst, Forrester	To Federate Or Not To Federate Data And Al Org Structure Speakers: Boris Evelson, Vice President, Principal Analyst, Forrester	
11:30 am — 11:50 am CDT	Welcome Back		
	Speakers: Stephanie Balaouras, VP, Group Director, Forrester		
11:50 am – 12:20 pm CDT	Keynote: Predictions 2026		
	Speakers: Srividya Sridharan, VP, Group Director, Forrester		
12:20 pm – 12:30 pm CDT	Closing Remarks		
	Speakers: Stephanie Balaouras, VP, Group Director, Forrester		
12:30 pm – 12:45 pm CDT	Grab-and-Go Lunch		