

FORRESTER®

Technology & Innovation Forum EMEA

London

September 27, 2027 – September 28, 2027

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Wednesday, Sep 30

12:30 pm – 6:00 pm BST	**Registration**
12:30 pm – 1:15 pm BST	**Welcome Lunch**
1:15 pm – 1:40 pm BST	**Welcome & Opening Remarks** Speakers: George Colony, CEO, Forrester Paul Miller, VP, Principal Analyst, Forrester
1:40 pm – 2:00 pm BST	**Keynote: Your AI Voyage** Speakers: Martha Bennett, VP, Principal Analyst, Forrester
2:00 pm – 2:10 pm BST	**What's Ahead: Making the Most Of Your Forum Experience** Speakers: Paul Miller, VP, Principal Analyst, Forrester
2:10 pm – 2:50 pm BST	**Networking Break**
2:35 pm – 3:50 pm BST	**Activate AI Certification Workshop: Design A Transformational AI Strategy** Speakers: Sudha Maheshwari, VP, Research Director, Forrester Eveline Oehrlich, Vice President, Research Director, Forrester
2:50 pm – 3:50 pm BST	**Deep Dives**

DATA AND AI	AI AND THE TECH ECOSYSTEM
AI ROI: Productivity Alone Is Not Enough Speakers: Michael O'Grady, Forecast Analyst, Forrester Ash Pal, VP, CIO Executive Partner, Forrester	**AI Redefines How Enterprises Engage The Tech Ecosystem** Speakers: Gareth Lewis, Senior Director Enterprise Architecture, Boots Jeffrey Rajamani, Senior Analyst, Forrester

4:00 pm – 4:30 pm BST	**Case Study Sessions** **Acceldata: Decentralized Data Architectures For The Agentic AI Enterprise** Speakers: Colin Fernandes, Senior Market Development Leader, Acceldata **BizzDesign Case Study**

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Wednesday, Sep 30

4:40 pm – 5:55 pm BST	**High-Performance IT Certification Workshop: Navigate Your Way To High-Performance IT** Speakers: Manuel Geitz, Principal Analyst, Forrester Frederic Giron, VP, Senior Research Director, Forrester
4:40 pm – 5:40 pm BST	**Deep Dives**

SECURITY AND RESILIENCE	AI AND THE TECH ECOSYSTEM
AEGIS Powers Trusted AI At Scale Speakers: Enza Iannopollo, VP, Principal Analyst, Forrester Stephanie Balaouras, VP, Group Director, Forrester	**The Sovereignty Chimera: Why Pragmatism Wins In A Fragmented World** Speakers: Graeme Scott, CEO and Founder, GAEA AI Martha Bennett, VP, Principal Analyst, Forrester Dario Maisto, Principal Analyst, Forrester

5:40 pm – 7:00 pm BST	**Welcome Reception**
5:45 pm – 9:00 pm BST	**Executive Leadership Exchange Dinner (Invite-Only)**

Thursday, Oct 1

8:00 am – 9:00 am BST	**General Breakfast**
8:00 am – 8:55 am BST	**Getting The Most From Forrester** Speakers: Christopher Andrews, VP, Product Management, Forrester Stephanie Balaouras, VP, Group Director, Forrester Aris Liakos, Senior Customer Success Manager, Forrester
9:00 am – 9:10 am BST	**Welcome Remarks** Speakers: Paul Miller, VP, Principal Analyst, Forrester
9:10 am – 9:30 am BST	**Keynote: Five No Regret Investments For The AI CIO** Speakers: Manuel Geitz, Principal Analyst, Forrester
9:35 am – 10:00 am BST	**Guest Keynote: Sovereignty, Cost and Security: The New Opportunity In LLMs** Speakers: Alexander Kardos-Nyheim, Senior Director, Thomson Reuters Martha Bennett, VP, Principal Analyst, Forrester Manuel Geitz, Principal Analyst, Forrester

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Thursday, Oct 1

10:05 am – 10:25 am BST	**Keynote: The Future Of Software** Speakers: Diego Lo Giudice, VP, Principal Analyst, Forrester
10:30 am – 11:10 am BST	**Networking Break**
10:40 am – 11:40 am BST	**Workshop: From Automation To Adaptive Process Orchestration: The Next Chapter For Enterprise Operations (Pre-Registration Required)** Speakers: Bernhard Schaffrik, Principal Analyst, Forrester Rowan Curran, Principal Analyst, Forrester
11:10 am – 11:40 am BST	**Breakout Sessions**

TECHNOLOGY STRATEGY	DATA AND AI
Reinventing Enterprise Architecture For The AI Era Speakers: Brenda Mey, Head of Enterprise Architecture, Bank of Ireland Frederic Giron, VP, Senior Research Director, Forrester	**From Performative To Proven: Data And AI That Delivers** Speakers: Martha Bennett, VP, Principal Analyst, Forrester Leslie Joseph, VP, Principal Analyst, Forrester Sudha Maheshwari, VP, Research Director, Forrester
SECURITY AND RESILIENCE	**ANALYST-LED ROUNDTABLES**
You Cannot Deliver Sovereignty Without The CISO Speakers: Madelein van der Hout, Senior Analyst, Forrester	**Use Data, Insight, And Agents To Drive Supply Chain Resilience** Speakers: George Lawrie, VP, Principal Analyst, Forrester **AI ROI Reality Check: Separating Value From Hype** Speakers: Michael O'Grady, Forecast Analyst, Forrester **How Agentic Is Your Software Development?** Speakers: Diego Lo Giudice, VP, Principal Analyst, Forrester

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Thursday, Oct 1

11:50 am – 12:20 am BST	**Breakout Sessions**

TECHNOLOGY STRATEGY	DATA AND AI
Unpacking The Cognitive Operating Model Speakers: Leslie Joseph, VP, Principal Analyst, Forrester	**Get Started On A Journey To Build An AI Context Layer** Speakers: Indranil Bandyopadhyay, Principal Analyst, Forrester
SECURITY AND RESILIENCE	**ANALYST-LED ROUNDTABLES**
The Future Is Now: Agentic AI Redefines Responsible AI Speakers: Enza Iannopollo, VP, Principal Analyst, Forrester	**Evolve Into The AI CISO Or Face Extinction** Speakers: Jinan Budge, VP, Research Director, Forrester **Skilling For The Future: Building The AI-Ready Workforce** Speakers: Fiona Mark, Principal Analyst, Forrester **When AI Goes Wrong: Building Enterprise Resilience** Speakers: Stephanie Balaouras, VP, Group Director, Forrester Sudha Maheshwari, VP, Research Director, Forrester

11:50 am – 1:20 pm BST	**Executive Leadership Exchange (Invite-Only)** **AMA: Operationalizing AI** Speakers: Michael Facemire, Chief Technology Officer, Forrester Greg Willrich, VP, Executive Partner, Forrester **ELE Lunch & Executive Conversations**
12:20 pm – 1:20 pm BST	**Networking Lunch**
1:20 pm – 1:50 pm BST	**Case Studies** **Deepset AI: Unlocking A Millennium Of Knowledge, On Oxford's Terms** Speakers: Seema Shah, Product Marketing, Deepset AI Justin Foley, Technical Manager, Oxford University Press **Gravitee: ClearScore's AI Opportunity: From Internal Agents To Credit Broking Through Conversational AI** Speakers: Mark Reid, Chief Architect, ClearScore **Knime: How Citi Built A Scalable AI Delivery Model For Finance Regulatory Reporting** Speakers: Jennifer Ostyn, Senior Vice President, Revenue, Knime James Whelan, Senior Vice President / Finance, Market and Credit Risk Technology (FMCRT)- Site Lead Budapest, Hungary, Citigroup Hungary

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Thursday, Oct 1

1:55 pm – 2:55 pm BST	**Workshop: Build A Plan For AI-Ready Data (Pre-Registration Required)** Speakers: Indranil Bandyopadhyay, Principal Analyst, Forrester Adam Forde, VP, Executive Partner, Forrester
2:10 pm – 2:55 pm BST	**Breakout Sessions**

TECHNOLOGY STRATEGY	DATA AND AI
Make Skills The Foundation Of Your AI Journey Speakers: Peter Yeung, Chief Information Officer and Global Data Protection Officer, Optimizely Fiona Mark, Principal Analyst, Forrester	**AI Platforms Are Transforming Themselves And The Way Enterprises Build And Deliver Value** Speakers: Rowan Curran, Principal Analyst, Forrester
SECURITY AND RESILIENCE	
AI Redefines GRC To Empower Agile, Trusted Risk Decisions Speakers: Paul McKay, VP, Principal Analyst, Forrester	

3:05 pm – 4:05 pm BST	**Workshop: Build The Technical Foundation For Business Outcomes In The AI Era (Pre-Registration Required)** Speakers: Ash Pal, VP, CIO Executive Partner, Forrester Eveline Oehrlich, Vice President, Research Director, Forrester
3:05 pm – 3:50 pm BST	**Breakout Sessions**

TECHNOLOGY STRATEGY	DATA AND AI
Power AI Innovation With Process Intelligence Speakers: Bernhard Schaffrik, Principal Analyst, Forrester	**The Quantum And AI Opportunity** Speakers: Martha Bennett, VP, Principal Analyst, Forrester
SECURITY AND RESILIENCE	
Embrace The New Trust And Assurance Security Organization Speakers: Natasha McCabe, Enterprise Technology Leader, Swati Lay, Chief Information Security Officer, CIB and HCIB Jinan Budge, VP, Research Director, Forrester	

3:50 pm – 4:30 pm BST	**Networking Break**
4:35 pm – 4:55 pm BST	**Keynote: Sovereignty Without Illusion** Speakers: Dario Maisto, Principal Analyst, Forrester

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Thursday, Oct 1

5:00 pm – 5:20 pm BST	**Keynote: Predictions 2027** Speakers: Stephanie Balaouras, VP, Group Director, Forrester Indranil Bandyopadhyay, Principal Analyst, Forrester Eveline Oehrlich, Vice President, Research Director, Forrester Bernhard Schaffrik, Principal Analyst, Forrester Paul McKay, VP, Principal Analyst, Forrester
5:20 pm – 5:30 pm BST	**Closing Remarks** Speakers: Paul Miller, VP, Principal Analyst, Forrester
5:30 pm – 6:15 pm BST	**Reception**

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